

Timex Group USA, Inc. will support replacement parts and/or services for a minimum of three (3) years from the date of sale for the TIMEX FamilyConnect™ SENIOR watch. These services are based on our standard warranty terms found at: <https://www.timex.com/productWarranty.html>

Replacement Parts Supported Include:

- Strap, Keeper, and Buckle
- Battery
- Frame & LCD Touch Panel
- MIC
- Vibrator
- HRM Flexible Printed Circuit
- Module Flexible Printed Circuit
- SIM cover
- PCBA
- Furnished Middle Casing
- Furnished Battery Cover
- Connectors
- Structural Rubber Buffers

For all other accessories or repair issues, please contact Timex Customer Support at 1-888-727-2931.