TIMEX
FamilyConnect™

SENIOR

THINGS TO KNOW

Private and Secure
- The Timex FamilyConnect™ mobile app serves as the center for messaging to and from the watch.
- It handles all forms of messaging with your loved one (recorded voice, preset text and typed text, including emojis), and when activated, allows you to decide who can communicate with the watch.
- You can invite Guardians to connect with the watch, and once they download the mobile app, they can also access this powerful messaging tool.

Real-Time Location Sharing
- The watch and Timex FamilyConnect™ service use a combination of GPS, Wi-Fi, and cell towers to compute its location, and the location accuracy is a function of the technology available.
- On the map view of the mobile app, the approximate accuracy of the device's location is shown by a grey "circle of uncertainty" around the watch's location pin.
- GPS is the most accurate locating technology, usually showing results within 50 feet of actual location. Wi-Fi also has a high level of accuracy. If the device cannot use GPS or Wi-Fi for location, it uses the closest cell tower. Unfortunately, the large "circle of uncertainty" from a cell tower-only location can be about a mile in size on the map.
- The location of the device is determined every 15, 30, 45 or 60 minutes, as chosen in the mobile app. Automatic Location Update is limited because it turns on functions in the device that consume a lot of power and deplete the battery more quickly.

Equipped for Healthy Living
- The Timex FamilyConnect™ SENIOR watch features a heart rate monitor that can be used for activity and sleep monitoring. To assure its accuracy, wear the watch snuggly, so the heart rate sensor maintains good contact with the wrist.
- View your health data on individual pages on the watch, or see it on a convenient dashboard in the FamilyConnect™ mobile app. On both the watch and in the app, more in-depth information is just a tap away.
- The PAI Score is based on your user profile and considers your heart rate during times of activity. Based on a rolling 7-day total of your scores, it allows you to focus on one meaningful number to optimize your cardiovascular health.

More Connection, Less Worry

- The Timex FamilyConnect™ SENIOR watch sense a fall, allowing the wearer to confirm if they are OK or need help. An unattended alert or an active "needs help" response sets the FamilyConnect™ service into motion.
- With a Fall Detection confirmation or a manual SOS button activation, the watch immediately calls the designated emergency contact. Because the service does not know if the call was answered, it does not make any additional calls.
- As a backup to the phone call, the Primary (account holder) and all Guardians will receive a message through the mobile app confirming the event along with the watch's location.
- Safe Zones allow for setup of locations that can be used to monitor the device and send a message if the watch has entered or left that area since the location update was last provided.
- To conserve battery life, the Safezone monitoring coincides with the automatic location update frequency chosen in the mobile app – every 15, 30, 45 or 60 minutes.
- Your loved one can manually update the device's location to check in on the app. Swipe the menu and tap "More". Tap "Check in" and tap "Send" to report the current location.

Easy to Set Up, Exciting to Use

- The Timex FamilyConnect™ mobile app has been enhanced to cover features important to an active adult audience and unique to the SENIOR watch. You have the option to create a list of contacts that can interact with the watch, or you can allow the watch to communicate with anyone.
- With additional sensors in the Timex FamilyConnect™ SENIOR watch, the mobile app is expanded with an Activity Center dashboard that adds heart rate, sleep, and PAI Score to step counting. All data can be further explored, in-depth, with a tap on the app screen.
- The Timex FamilyConnect™ mobile app provides a comprehensive experience that can be used for both our KIDS watch and this SENIOR watch. You just select the watch model during onboarding or when adding a watch in the My Devices page. The mobile app bases your options on the watch selected.